



Musée Holocauste Montréal Montreal Holocaust Museum

CALL FOR APPLICATIONS: Volunteer Guides

The Montreal Holocaust Museum educates people of all ages and backgrounds about the Holocaust, while raising awareness about the universal perils of antisemitism, racism, hate and indifference. Through its exhibitions, its commemorative programs and educational initiatives, the Montreal Holocaust Museum promotes respect for diversity and the sanctity of human life.

Every year, the Museum welcomes over 10,000 students and organizes hundreds of group tours and workshops. As part of our annual recruitment drive, we are currently looking for candidates interested in becoming volunteer guides at the Museum.

Volunteer guides help the Museum by leading guided tours and educational workshops for school groups and adult visitors in French and/or in English. Museum guides accompany groups and share adapted historical content and information about the permanent exhibition, while providing visitors with a memorable experience.

Guide responsibilities:

- 1. Training to lead guided tours (approximately 70 hours from June to November):**
 - a. Study the mission, history and philosophy of the Museum
 - b. Study the history of the Holocaust by completing readings provided
 - c. Attend in-person training sessions: **full day session on June 9th; morning sessions on August 19th, August 26th, September 15th and October 27th**
 - d. Complete the guide training requirements:
 - Master the content of the guided tour
 - Apply the various approaches, strategies and techniques demonstrated for different audiences
 - Complete independent and group practice sessions in the exhibit
- 2. Leading guided tours:**
 - a. Welcome the group
 - b. Clearly and concisely, present the content in a dynamic, enthusiastic and interactive way
 - c. Respect time limits and key messaging
 - d. Should any issues arise, follow emergency procedures and ensure the security of all participants
 - e. Accompany the group to its next activity
- 3. Ongoing participation and training:**
 - a. Communicate with staff about visit experiences
 - b. Participate in regular guide meetings and ongoing training sessions; continue to develop expertise



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4. Optional: leading educational workshops

Available upon completion of guided tour training

Required qualifications:

1. Excellent interpersonal and communication skills in French, English or both
2. Interest in the history of the 20th century and the promotion of human rights
3. Organized, committed and reliable
4. Adaptable and flexible
5. Experience in education, animation or serving the public is an asset
6. Curious with a keen interest in learning

The next training sessions will take place on Sunday June 9th (full day) and on Monday August 19th, Monday August 26th, Sunday September 15th and Sunday October 27th 2024 (morning, half-days). Ongoing self-directed learning will take place from June to November. Assessment will take place in November, and guides will be ready to lead tours independently as of November 2024.

The training will include the following four stages:

1. From June to August, candidates acquaint themselves with the historical content, the permanent exhibit, its key artefacts and testimonies, and the guided tour scenario.
2. Over the summer, candidates start practicing the guided tour scenario (based on suggested readings/viewings and material provided by Museum staff).
3. From August to October, through continued practice and observation of experienced guides, candidates improve and polish their delivery of the guided tour. A list of required activities to be completed before undergoing their evaluation will be provided.
4. In November, candidates are evaluated. They will then lead their first independent guided tour with a group.

To apply, please **complete the registration form** (link below) **by Monday, May 6, 2024**. There are a limited number of guide positions available, therefore candidates will be selected based on their availability, motivation, experience and interest in the subject.

Apply here: <https://museeholocauste.ca/en/join-team/volunteer-guides-recruitment-form/>