



Musée Holocauste Montréal Montreal Holocaust Museum

CALL FOR APPLICATIONS: Volunteer Guides

The **Montreal Holocaust Museum** educates people of all ages and backgrounds about the Holocaust, while raising awareness about the universal perils of antisemitism, racism, hate and indifference. Through its exhibitions, its commemorative programs and educational initiatives, the Montreal Holocaust Museum promotes respect for diversity and the sanctity of human life.

Every year, the Museum welcomes over 10,000 students and organizes hundreds of group tours and workshops. As part of our annual recruitment drive, we are currently looking for candidates interested in becoming volunteer guides at the Museum.

Volunteer guides help the Museum by leading guided tours and educational workshops for school groups and adult visitors in French and/or in English. Museum guides welcome groups and share adapted historical content and information about the permanent exhibition, while providing visitors with a memorable experience.

Guide responsibilities:

1. Training to lead guided tours:

- a. Study the mission, history and philosophy of the Museum
- b. Study the history of the Holocaust
- c. Complete the guide training program:
 - Master the content of the guided tour
 - Apply the various approaches, strategies and techniques demonstrated for different audiences
 - Participate in regular guide meetings and ongoing training sessions; continue to develop expertise about the subject

2. Leading guided tours:

- a. Welcome the group
- b. Clearly and concisely, present the content in a dynamic, enthusiastic and interactive way
- c. Respect time limits and key messaging
- d. Should any issues arise, follow emergency procedures and ensure the security of all participants
- e. Accompany the group to its next activity

3. Optional: leading educational workshops

Available upon completion of guided tour training



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Required qualifications:

1. Excellent interpersonal and communication skills in French, English or both
2. Interest in the history of the 20th century and the promotion of human rights
3. Experience in education, animation or serving the public is an asset
4. Curious with a keen interest in learning
5. Organized, committed and reliable
6. Adaptable and flexible

The next training session will take place on June 18, August 23 and 24 2023, with ongoing self-directed learning to take place throughout the summer and be completed by early October 2023. Assessment will take place in October-November, and guides will be ready to lead tours independently as of November 2023. The training session will include the following four stages:

1. Candidates will participate in one full training day in June.
2. With the support of an experienced guide mentor, candidates will acquaint themselves with the historical content and practice the guided tour scenario during the summer (based on suggested readings/viewings and material provided by Museum staff).
3. Candidates will participate in two full training days in August and will complete the list of required activities before undergoing their evaluation.
4. Candidates will be evaluated during the months of October-November. They will then lead their first independent guided tour.

To apply, please **complete the registration form** (link below) **by Monday, May 8, 2023**. There are a limited number of guide positions available, therefore candidates will be selected based on their availability, motivation, experience and interest in the subject.

Apply here: <https://museeholocauste.ca/en/join-team/volunteer-guides-recruitment-form/>