



Musée Holocauste Montréal Montreal Holocaust Museum

Volunteer Guides

The **Montreal Holocaust Museum** educates people of all ages and backgrounds about the Holocaust, while sensitising the public to the universal perils of antisemitism, racism, hate and indifference. Through its Museum, its commemorative programs and educational initiatives, the Montreal Holocaust Museum promotes respect for diversity and the sanctity of human life. The Museum offers a series of educational and cultural activities and programs to the public.

Each year the Museum welcomes over 10,000 students and organizes hundreds of group visits. We are currently looking for candidates interested in following a training program to become volunteer guides at the Museum.

Volunteer guides help the Museum conduct guided tours for school groups and adult visitors in French and/or in English. Museum guides welcome groups, animate guided visits, and educate and sensitize visitors. They also share adapted historical content and information about the collection, while providing visitors with a memorable experience.

Responsibilities (tasks) of the guides:

1. Training to conduct the visits:

- a. Study the mission, history and philosophy of the Museum
- b. Study the history of the Holocaust
- c. Follow the guide training program and ...:
 - Apply the content to the guided tour
 - Apply the various approaches, strategies and techniques to different audiences
 - Participate in ongoing training sessions and continue to develop expertise in this subject



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5151, CH. DE LA CÔTE-STE-CATHERINE
MONTRÉAL (Québec) H3W 1M6
MUSEEHOLOCAUSTE.CA

514 345 2605



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2. Guiding visitors:

- a. Welcome the group
- b. Clearly and concisely present the content in a dynamic and enthusiastic way
- c. Respect time limits and the messages conveyed in the exhibit
- d. Should any issues arise, follow emergency procedures and ensure the security of all participants
- e. Bring the group to the next activity

Required qualifications:

1. Excellent interpersonal and communication skills in French, English or both
2. Interest in the history of the 20th century and the promotion of human rights
3. Experience in education, animation or public service is an asset
4. A curious nature and interest in learning
5. A developed sense of organization and a strong work ethic

The next training session will take place from July to October 2018 and will occur in the following three stages:

1. The candidates will become better acquainted with the historical content during the summer (based on the recommendations made by the Museum and the material they are provided with).
1. The candidates will participate in two training days at the end of August or the beginning of September, and will have to complete the list of required activities before starting their evaluation.
2. The candidates will be evaluated during the fall before preparing their first autonomous guided visit.

Individuals interested in applying are asked to **complete the registration form before June 1, 2018**. There are a limited number of places available at the training, and candidates will be chosen based on their availability, motivation, experience and interest in the subject.



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